

October 14, 2009

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FILED ELECTRONICALLY

Mr. Roderick Porter
Acting Chief, International Bureau
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

Re: GUSA Licensee LLC Annual Emergency Call Center Report
IB Docket No. 99-67; CC Docket No. 94-102

Dear Mr. Porter:

Pursuant to 47 C.F.R. § 25.284(b), GUSA Licensee LLC hereby submits its MSS 911 Emergency Call Center Report for the period October 1, 2008 through September 30, 2009.

Should there be any questions concerning this submission, please contact the undersigned.

Respectfully submitted,



Josh L. Roland
Counsel to GUSA Licensee LLC

Enclosure

cc: (By e-mail)
911callcenterreports@fcc.gov
Mr. Arthur Lechtman

GUSA Licensee LLC
Annual Emergency Call Center Report
October 1, 2008 - September 30, 2009

Pursuant to 47 C.F.R. § 25.284(b):

- (1) The carrier is

GUSA Licensee LLC
461 S. Milpitas Blvd.
Milpitas, CA 95035
(408) 933-4400

The Emergency Call Center is

Lifeline Systems Canada Inc.
95 Barber Greene Road, Suite 105
Toronto, Ontario M3C 3E9
Canada

The GUSA Licensee LLC contact is

Kevin Williams
Director, Customer Operations
115 Matheson Blvd West, Suite 100
Mississauga, ON, Canada L5R 3L1
(905) 712-6652

- (2) The aggregate number of calls received in 2008-09 is

<u>Month</u>	<u>Total Calls</u>	<u>PSAP Called</u>
October 2008	18	9
November	5	2
December	11	8
January 2009	10	9
February	7	4
March	13	7
April	7	4
May	9	7
June	15	5
July	35	14
August	25	11
September	25	18
Total Calls	180	98

- (3) Calls that did not require forwarding were either (a) test calls, or (b) not emergencies or (c) disconnected for some reason and there was no call back within 10 minutes of the original call.